

THINK BIGGER WITH TOTAL COMMERCE

Streamline your systems and processes while driving revenue and margins higher.

Total Commerce is a transformational, omnichannel purchasing experience. It elevates transaction productivity and intelligently combines direct, partner, and self-service channels. Total Commerce goes beyond quote-to-cash (Q2C) with configure-price-quote (Q2C) software plus a suite of applications, as well as data and process improvements. Few initiatives impact revenue and margin more directly, or come with clearer ROI, than Total Commerce.

EVERYBODY WINS WITH TOTAL COMMERCE.

Better for Business

- Increases sales productivity and top-line revenue
- Supports new selling and recurring revenue models
- Improves margins by eliminating leakage
- Reduces operational cost of sale (CAPEX and OPEX spend)
- Streamlines quoting and identifies upsell opportunities
- Makes compliance with new accounting rules easier
- Frees reps to pursue new customers and bigger sales

Better for Buyers

- Empowers customers with unprecedented control
- Simplifies and automates the purchasing process
- Provides more and better self-service experiences
- Projects one face to customers across all channels
- Ensures unified products, pricing, and order management
- Makes buying and modifying subscriptions easier

YOU'RE 6 STEPS (OR LESS) AWAY FROM DELIVERING TOTAL COMMERCE.

- 1. INITIATION: Gain a holistic view. Document and analyze current processes, data, and governance issues.
- 2. DEFINED: Project investments to systematize core business functions. Consolidate software vendors.
- 3. COLLABORATIVE: Align and scale siloed processes and systems in marketing, sales, service, customer success, and finance.
- 4. INTEGRATED: Implement end-to-end processes with minimal manual intervention. Develop a governance committee.
- 5. MANAGED: Centralize data management. Set up reporting, analytics, and feedback. Monitor and refine.
- 6. OPTIMIZE: Further automate functions leveraging machine learning and Al. Continually optimize systems and processes.

Learn a little more about Total Commerce.

Download Free Whitepaper

Total Commerce: Delivering Beyond Quote-to-Cash

See the outsized impact Total Commerce has on revenue and margin, plus learn more about implementing Total Commerce.



