



# Total Commerce Accelerator: OMS Fulfillment

It's the rapid, low-risk way to add fulfillment order visibility to Salesforce Revenue Cloud. With it, you'll be able to improve the post-purchase experience for customers, partners, and employees.

**Empower customers, partners, and employees with order servicing and real-time visibility.**

With the Total Commerce Accelerator: OMS Fulfillment you will have the right data model in Salesforce to properly integrate ERP Fulfillment data for Salesforce Customer360. With proper order fulfillment data, you can empower customers, partners, and employees with order visibility at every stage of ordering, fulfillment, and delivery.

## Overcome pain points.

- Real-time order visibility issues and poor CSAT
- Routing across multiple ERPs and shipping locations
- Lengthy lead times and delivery delays
- Overbudget or failed implementations
- Buy-in for digital transformation from leadership

## Work smarter with customers.

- Determine problematic data models
- Define UI/UX for seamless user flow
- Identify automation to fuel your solution
- Design master data frameworks for single source of truth
- Derisk implementation with predefined scope and fixed pricing

## Reach your future-state faster.

- Enhance data accuracy and eliminate manual processes
- Automate order splitting for streamlined ERP integrations
- Transform your order process with custom workflows
- Track and Improve fulfillment order visibility
- Pre-built workflows and layouts for Salesforce OMS



Project Cost

**\$48,000**



Project Time

**5 weeks**

**Why Pierce Washington?** We transform how you connect to customers by going beyond quote-to-cash and specializing in making the complex, simple. Tailoring each transformation to fit your business.



Advisory Services



Configure Price Quote



E-commerce



Subscription Billing



Enterprise Intergration



Managed Services